

# Facilitation Skills for Results

# **Objectives**

To enable team members to understand and practically use opportunities to facilitate so as to achieve individual and team performance goals.

## What is it about and what will it do?

Develops knowledge and understanding of how to effectively facilitate processes to gain results.

### Who is it for?

Team members who are responsible for delivering business results through facilitative process.

### **Outline content**

- The difference between facilitation and a meeting
- Typical facilitation situations
- The facilitators role
- Ground rules / setting the scene
- The process of facilitation and monitoring
- The key players
- The facilitation rainbow
- Using themes and revitalising
- Interpersonal skills
- Giving feedback











