



# Join the Dots

Recruiting & developing **extraordinary** people

## Managing Apprentices and GEN Y

### A 2 day development programme

#### Objectives

To develop the skills & confidence of managers to effectively manage their young apprentices.

#### What is it about and what will it do?

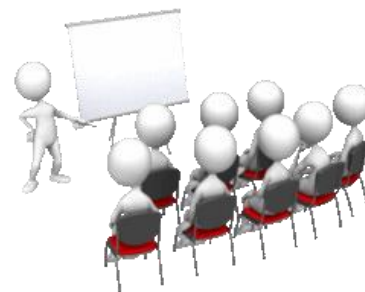
Managers will learn how to maximise their own communication style in leading and motivating their generation Y apprentices to maximise their potential.

#### Who is it for?

Anybody who is responsible for managing or developing a young apprentice.

#### Outline content

- Explain what is meant by the term Generation Y and identify how they differ from other generations
- Identify what Generation Y wants from work and how to motivate them
- Identify how to adapt your communication to get the best from your apprentice
- Describe the factors to consider when planning the development of others and explain how to keep the development moving forward
- Identify what is meant by feedback and how to give feedback to ensure it is effective
- Identify potential performance issues and explain approaches to manage performance
- Explain how to use coaching to turn problems into goals
- Explain how to use coaching as a developmental tool, using day to day experiences to develop your apprentice.



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