



Join the Dots

Recruiting & developing **extraordinary** people

Mentoring in Mind

Objectives

To develop mentors with the technical and interpersonal skills to support individuals to reach their maximum potential through a staged process.

What is it about and what will it do?

Delegates will learn how to use mentoring in such a way as to maximise a person's natural potential to improve their performance and gain lasting commitment to individual and business objectives.

Who is it for?

Managers who wish to learn best practice in coaching and use a range of coaching techniques to get the best from their staff while promote an organisation-wide coaching culture.

Outline content

- Nature and purpose of mentoring
- Why mentor?
- Differences between mentoring and other workplace developmental approaches
- Formal and informal mentoring practice
- What is a mentor?
- Stakeholders in mentoring process
- Role and responsibility of workplace mentor
- The knowledge of an effective mentor
- Behaviours required
- Professional standards
- Knowledge and skills required.



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