



# Join the Dots

Recruiting & developing **extraordinary** people

## Managing Performance and Capability

### Objectives

To enable leaders and managers to practically understand the various options for them in taking forward a successful performance management strategy.

### What is it about and what will it do?

Develop the skills needed to deliver a clear understanding and practical application of performance management – increasing ownership and capability.

### Who is it for?

A workshop aimed at leaders and managers who care about their people and want to succeed through them.

### Outline content

- What is performance management – stakeholder objectives
- Leading for performance, creating the climate and owning responsibility
- Performance management skills – prevention being better than cure
- Performance management process – setting performance standards
- Creating performance management culture and teams
- Communication
- Dealing with performance management issues
- Positive and constructive feedback
- Techniques for performance monitoring, evaluation and improvement
- Bringing it all together



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